



AMGH Facts & Stats 2021 / 2022

June 2022

You Can Count On Me

OUR MISSION:

Providing high quality, patient-centred care to our Community, delivered by a dedicated team

OUR VISION:

Further develop and strengthen health system partnerships to meet the evolving needs of our Community

OUR VALUES:

Integration | Community | Accountability | Respect | Excellence

(ICARE)

OUR STRATEGIC PRIORITIES:

People | Quality | Partnerships | Sustainability

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AMGH Annual Report



As Board Chair on behalf of the Board of Directors of AMGH, I offer our heartfelt sincere “Thank You” to our CEO Jimmy Trieu, our Management Team, all of our staff and Physicians for your dedication and commitment to patient care and to the residents in our catchment area.

Our collaboration with SHHA will strengthen our ability to direct additional resources to patient care.

I would also like to offer our sincere gratitude to our Hospital Foundation and Auxiliary for exemplary efforts in financially supporting new equipment and technology to continually attract dedicated, talented staff to our Hospital.

On behalf of the Board of Directors of AMGH, thank you to all!

Sincerely

Glen McNeil

Chair of the Board of Directors of AMGH

This past year has shown the resilience of all staff and physicians as we collectively deal with the pandemic for over two years. “You Can Count On Me” has taken on a deeper meaning as we endure the challenges and pressures from a health care system that is bursting at its seams. Yet our responsiveness during this ever-evolving pandemic has never wavered and our commitment to those in our care is never stronger. Our mission to provide high-quality, patient-centred care to our community has defined the

efforts and achievements of staff, physicians, and leaders in every program and service during these past extraordinary times.

Our Annual Report reflects the excellence of our organization in navigating challenges and changes this past year and the accomplishments we achieved together are remarkable. A big achievement this year was a formal partnership between the Alexandra Marine and General Hospital and the South Huron Hospital Association – bringing together two distinctive organizations with rich histories to deliver better care for our communities.

Many thanks to the AMGH Foundation for their continued efforts to provide funding for Automated Dispensing Cabinets for pharmacy and a new CT Scanner which was the first of its kind to be installed in Canada.

Finally, a huge thank you to all staff, physicians, volunteers, and Board members for your perseverance, strength, and commitment to the organization. Your dedication to the hospital is unmatched and for that, I am ever grateful.

Throughout a global pandemic, the team at Alexandra Marine & General Hospital continues to live our mission of providing high quality, patient centered care to our community, delivered by a dedicated team. We would like to share just a few highlights of the great work that our team has accomplished in the past year.

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- AMGH implemented HyperCare, which is new technology for our organization that includes all of the best features of instant messaging, which is made in compliance with Ontario's Personal Health Information Protection Act (PHIPA) regulations and specifically for healthcare workflows. HyperCare facilitates secure, seamless and timely closed-loop communication among members of the healthcare team and enhances patient care by allowing providers to exchange information about patients from the point of care and to make collaborative decisions remotely.*
 - Healthcare Aggression Response Training (HART), has been implemented as an ongoing and sustainable education program, to support our staff. This valuable education includes skills in conflict avoidance, disengagement, defense of self and others, including use of restraints; advanced communication and de-escalation techniques, including support and management of patients with cognitive impairment and various mental health situations.*
 - Our infection Prevention and Control team, has partnered with the Ontario Health Team (OHT). Our OHT Infection Prevention and Control (IPAC) specialists have developed policies to provide a standard and evidence-based approach to IPAC practices regionally, resulting in a consistent*

healthcare experience with a reduced risk of healthcare-associated infections. At AMGH we value this partnership and the shared expertise and resources to improve care quality.

- AMGH is partnering with several organizations in the Ontario Health Team (OHT) to participate in a first ever Joint Accreditation aimed at improving patient flow and care across the healthcare sector. Our joint accreditation journey will take place in October 2023, in partnership with other organizations in a shared accreditation experience. To bridge the gap, AMGH participated in a hospital-wide accreditation in May 2022, and successfully met the Accreditation Standards.*
- There is an estimated 80,000 survivors of the residential school systems. These survivors and their families need the healthcare system to foster a climate where the unique history of indigenous peoples is recognized and respected in order to provide appropriate care and services in an equitable and safe way. Our staff members at AMGH continue to enroll and engage in learning through San'yas Indigenous Cultural Safety Program in a continued dedication on the path toward reconciliation.*

To our healthcare team: skill, compassion and commitment throughout the adversities of a global pandemic is admirable. Your strength and dedication to your patients, your communities and one another has far surpassed anything imagined. Grateful and thankful does not capture just how appreciative we are to our entire health care team, within the hospital walls and beyond, for the care that they continue to provide to our patients, and for their own personal sacrifices along the way.



1 - Glen McNeil, Board Chair



2 - Jimmy Trieu, President / CEO



3 - Dr. Shannon Natuik, Chief of Staff



4 - Michelle Wick, CNE / VP, Clinical Services



5 - Matthew Trovato, COO / VP, Corporate Services

AMGH Auxiliary



6 - Kim Ferris, President, Auxiliary

AMGH is extremely grateful for the ongoing support of the AMGH Auxiliary throughout the COVID-19 pandemic. Despite AMGH having to suspend on-site Auxiliary presence, and the challenges the Auxiliary has faced due to limited opportunities to fund raise, their support of the hospital has been outstanding as evidenced by their presentation of \$3,500 for the purchase of a Portable Vital Signs Monitor for the Emergency Department. Thank you to everyone who participated in the very successful Mother's Day Gift Card Raffle, which supported this equipment purchase. In addition, the Auxiliary supported Nursing Week 2022 by generously donating over \$800 of Gift Cards, all purchased in support of locally owned business. Their physical presence in the hospital has been dearly missed by all staff, patients and physicians and we are anxiously waiting the resumption of this wonderful program.

On behalf of our Board, Staff, Physicians and Patients, we thank you!

Our Auxiliary is an integral part of our healthcare team!

AMGH-Our People



7 - Happy Retirement Ronda Huff! (Pictured LtoR: Donna Palmer & Ronda Huff)



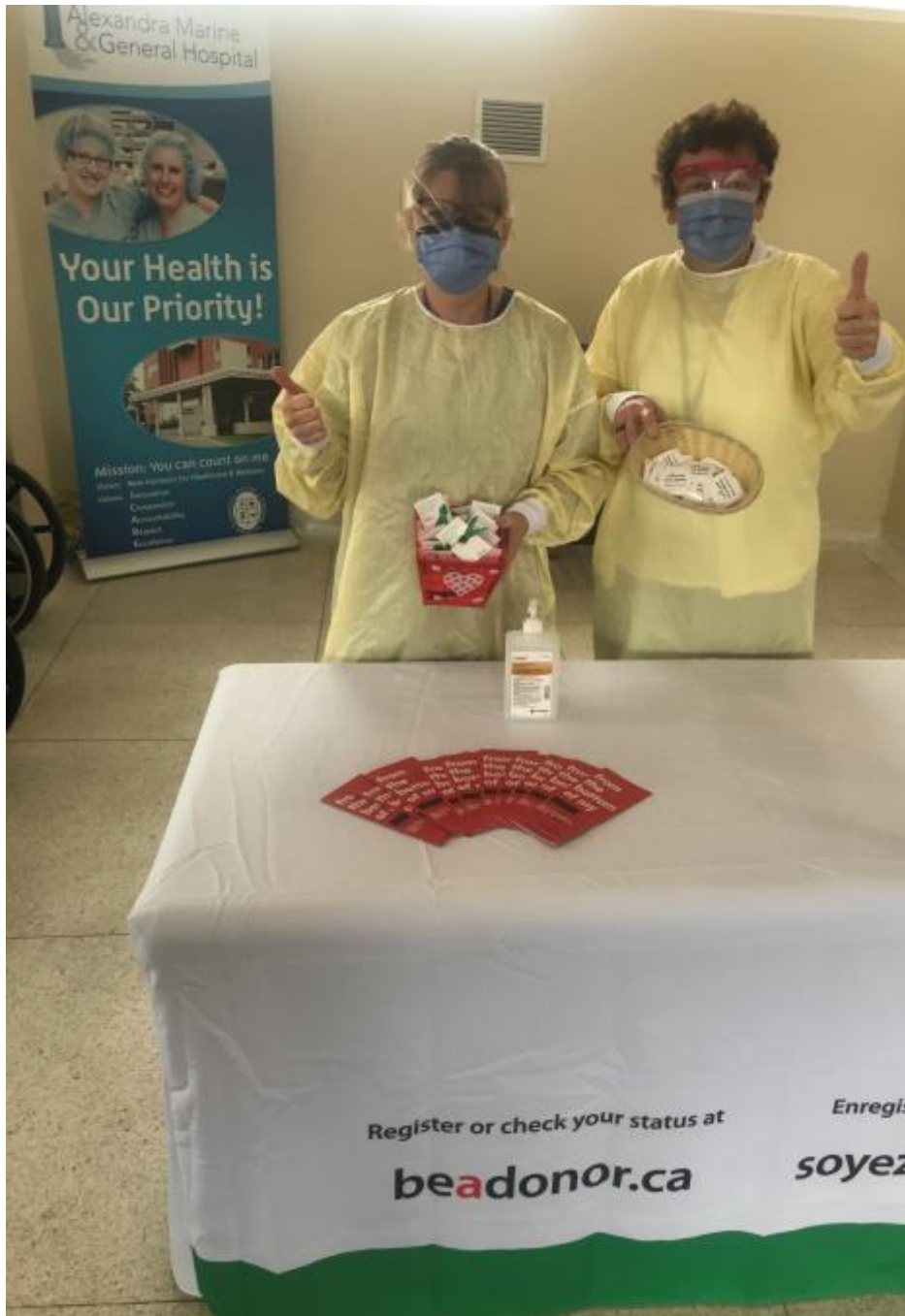
8 - Marie Greer-King, Melissa Wraith & Jessica Fielder



9 - Mary Nesbitt, Auxiliary; Thank you so much for the handmade finger puppets!



10 - Dr. Monique Renaud & Juno



11 - Shelley & Janet, Screeners (Be a Donor)



12 - Happy Retirement Sharon Gloucher & Marie Piskorski



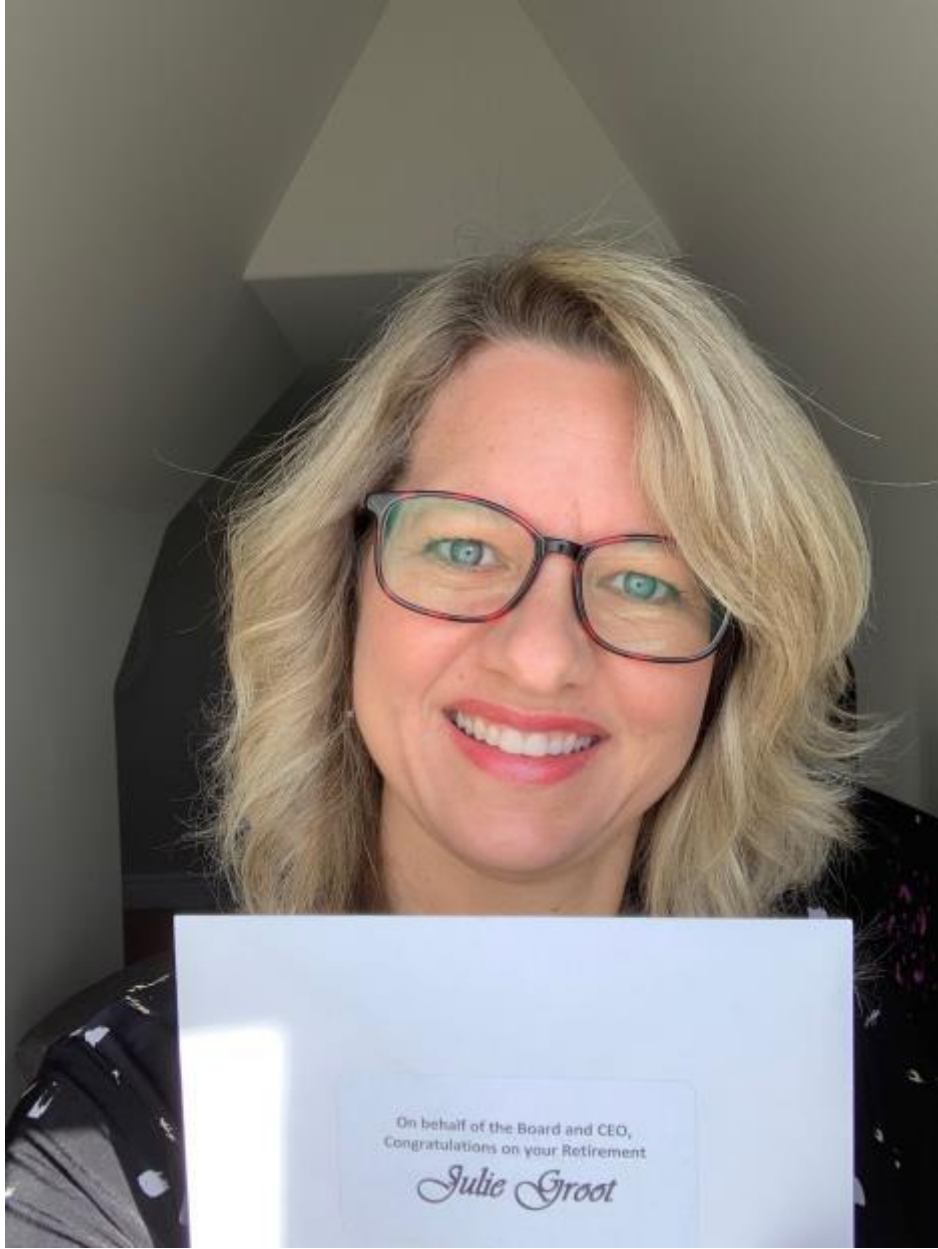
13 - Marcia Bakelaar & Wanda Hodges, Housekeeping



14 - Richard Gethke, Maintenance



15 - Shelby Graham & Heather Graham, Materials Management



16 - Happy Retirement Julie Groot



17 - Happy Retirement Finola MacGinty



18 - Jimmy Trieu, 2021 Smile Cookie Campaign



19 - Danielle Johnston, Registered Social Worker, Psychiatry Department



20 - Dr. Tiffaney Kittmer, General Surgeon



21 - Duncan Sissing, Hospital Care Coordinator



22 - Dr. Alisha Fernandes, General Surgeon



23 - Rob Kerekes, Manager, Laboratory & Cardiorespiratory Services



24 - Yvonne MacRae, Registered Dietitian, Certified Diabetes Educator

242 Employees

105 Nurses

28 Physicians / Specialists

60 Volunteers

Stats



13,741

Emergency Department Visits



8,023

Ambulatory Care Visits



1,519

Admitted Patients



99

Births



1,364

Surgical Cases



1,612

Dialysis Visits



265,535

Lab Procedures



112

TeleStroke Assessments

Diagnostic Imaging



CT Exams	5,549
X-Rays	10,102
Mammography	1,135
Ultrasound	6,818
OBSP	2,156

AMGH Foundation



25 - Kimberley Payne, ED, AMGH Foundation

The AMGH Foundation and their generous donors raised over \$1,297,913 last year. An incredible achievement in times of COVID-19. It demonstrates the depth of passion and commitment the community feels for their local hospital. As a hospital that responds to the healthcare needs of Huron County, these donations are essential to fund key equipment purchases. Keeping quality healthcare close to home, keeping you safe and healthy.

The hospital is the crown jewel in the assets of this community, a place that is well-earned and one we need to protect. That statement remains true and along with that, we need to be constantly reminding ourselves that we are a Regional Hospital that serves many of our neighboring communities; many of whom are generous and thoughtful donors. We continue to build on those relationships and to be mindful in our conversations about how expansive the services are here at the hospital.

As a donor community, you should be proud to know that through you, the Foundation was able to invest \$2,160,097 in this essential and vibrant hospital in our fiscal year 2021-2022. Your local community will thrive because of your forward thinking, thoughtful and often very intentional gifts. Fund development means nothing without something to support. In the last year we have had the privilege of purchasing several new items for the hospital including the CT scanner, pharmaceutical cabinets, and assisting in the new elevator and new autoclaves. Nurse Training through an RBC Grant, new Mega Pixel Monitors for the Mammography Unit and the Digital Imaging Department, along with new bassinets for the Obstetrics Department are among the investments made this fiscal year. Your donations touched almost every department in very tangible ways. We are grateful and humbled by our generous community, and we are excited for the year ahead. Thank you!



Alexandra Marine and General Hospital Foundation

120 Napier Street, Goderich, ON N7A 1W5

519-524-8508

amgh.foundation@amgh.ca¹

www.amghfoundation.ca²

We Appreciate Our Wonderful Community!

THANK YOU!!!

On behalf of our Board, Staff, and Physicians - 'THANK YOU' to all of the Community Members and Organizations who have provided us with support over the last 2 years from food, best wishes and PPE. You are all appreciated!

Finance



Total Hospital Operations Revenue.....\$30,153,599

¹<mailto:amgh.foundation@amgh.ca>

²<https://www.amghfoundation.ca>

Total Hospital Operations Expense.....\$28,504,559
Operational Surplus.....\$1,649,040

Contact Us

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519-524-8323

amgh.administration@amgh.ca³

www.amgh.ca/wearelistening⁴

³<mailto:amgh.administration@amgh.ca>

⁴<https://www.amgh.ca/wearelistening>